



national treasury

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TRANVERSAL CONTRACTING
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Ref: RT15-2021

To: Participants

AMENDMENT 16

ABUSE OF UNCAPPED DATA

TRANSVERSAL CONTRACT RT15-2021 FOR THE SUPPLY AND DELIVERY OF MOBILE COMMUNICATION SERVICES TO THE STATE FOR THE PERIOD 01 APRIL 2021 TO 31 MARCH 2026

The visibility of mobile services usage provided by RT15-2016 informed the need for uncapped data without applying fair usage policy on RT15-2021. The mobile services required on this transversal contract are aimed at supporting the State work responsibilities in the provision of service delivery across South Africa. COVID-19 pandemic has proven to the State that DATA as a mobile service is a key enabler for business continuity.

It has come to the attention of National Treasury that some Participants are abusing the use of uncapped data during business hours for unrelated government business and also by passing management controls set by Service Providers. Participants are reminded that Service Providers are in a position of visibility of the mobile services usage at any level.

Participants are notified that Service Providers have a right to suspend mobile services where such an abuse of unrelated to government business is detected. The suspension of mobile services relates to all government officials irrespective of the designation.

The uncapped data offered on this transversal contract is to support work responsibilities as per the Uniform Resource Locators (URL's) or websites agreed upon by Participants and Service Providers. URLs or websites that are not deemed for work purposes includes entertainment, gaming, and related sites.

Service Providers will include entertainment, gaming, and related sites on blacklist, meaning Participants will not be able to access them through the uncapped data for work purposes.

Participants have unlimited access to all work-related URLs and applications subject to abuse management principles applied by Service Providers. Participants are not supported to access URLs and applications that are on the blacklist to limit abuse and unjustified expenses for Participants.

Service Providers will continually update the blacklist but only for URLs and applications that are not deemed for work purposes such as entertainment, gaming, and related to help Participants restrict abuse, contain mobile expenses, and also help Service Providers alleviate network quality degradation. Service Providers have implemented controls to manage uncapped data, amongst others such as end-user profiling for data usage, abuse notifications and management with data thresholds per mobile user per month.

Kind Regards,

**KWANELE MTEMBU
DIRECTOR: TRANSVERSAL CONTRACTING
OFFICE OF THE CHIEF PROCUREMENT OFFICER
DATE: 05 DECEMBER 2022**